



**LIFE, LIFE, LIFE WARRANTY**  
**Lifetime DOOR, Lifetime HARDWARE, Lifetime LABOR**

On Trac Garage Door Co., Inc. (OTGDC) warrants to the original purchaser of Garage Doors defined as the Door Sections and Hardware, that the garage door will operate free from defects in material and workmanship for as long as the original purchaser owns the garage door. OTGDC will repair or replace required sections, or any defective component of hardware for as long as the original purchaser owns the garage door, at no additional material and/or Labor cost to the original purchaser provided that the damage or defect claimed is related to the installation by OTGDC. Wood or wood composite sections are not covered for cracking, splitting or delamination.

These warranties extend to normal usage when the Garage Door is purchased from OTGDC and operated in accordance with manufacturer's written instructions. The proper operation of the garage door is dependent upon the original purchasers' compliance with the instructions regarding proper operation and periodic testing of the door. These warranties do not apply to any damage or deterioration caused by abuse or misuses, mechanical modifications, vandalism or acts of nature, such as: earthquake, fire, flood or hail. These warranties also do not apply to any damage caused by the abuse, misuse or malfunction of an existing reconnected automatic garage door opener. Although annual professional service is recommended to maintain your door, it is not required to validate this warranty.

**Door Sections:** This warranty is an extension of the selected door manufacturers written warranty and is intended to support any statements made in that warranty. This warranty does not apply to failure of after-market paint, alterations and/or additions to the door, or atmospheric conditions, including but not limited to 1) areas subject to excessive salt atmosphere, 2) areas subject to fallout or exposure to corrosive chemicals, fumes, ash, cement dust, animal waste, or foreign substances, and 3) areas subject to water runoff from lead, copper, or galvanized metal flashing. In addition, discoloration of door sections or deterioration of window frames, glass, after-market painting or weatherstripping are not included in this warranty.

**Door Hardware:** This warranty includes all hardware originally installed with the door, i.e., track, hinges, cables, tube, struts, rollers and springs. This warranty does not apply to damage of hardware caused by improper operation or care, unauthorized repairs or alterations to these items, or any consequential damage caused to the door sections, hardware or automatic opener as a result of these listed occurrences. Squeaky or noisy hardware (rollers, springs, hinges, etc.) is not considered a defect and is not included in warranty.

**Labor:** This warranty covers the labor involved in replacing repaired or defective parts or materials under this Life, Life, Life Warranty at no additional cost.

**Limitation of Damages:** The sole remedy for breach of any warranty itemized above, which OTGDC will decide at its sole discretion, shall be limited to the repair or replacement of the specified part or parts of the garage door by OTGDC. In circumstances where repair or replacement is impractical, a refund or credit for the purchase price of the defective part will be issued. In no event, shall OTGDC be liable for ancillary damage to personal property, or for special, consequential, incidental or punitive damages arising in connection with the use, or inability to use the garage door, whether said claim arises out of this warranty, contract or any other theory of liability.

This Complete Garage Door Life, Life, Life Warranty constitutes the complete agreement of the parties regarding the subject matter, and supersedes all prior written or oral agreements.

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**Original Purchase Information:** Sales Order Number: \_\_\_\_\_

Homeowner Name: \_\_\_\_\_ Date of Install: \_\_\_\_\_

Address: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_